

Resources Directorate

ICT and Information Governance
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Manor Square,
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Our Ref: 14304632

Please ask for: Alice Carroll
Date: 27 July 2026

Dear [REDACTED]

Freedom of Information Act 2000

Further to your request for information that we received on 21 July 2026, please find our response below. You asked:

For each of the last five financial years (2021/22 to 2025/26, or each calendar year if that is how your records are held), please provide:

- 1. The total number of Penalty Charge Notices (PCNs) issued for bus lane / bus gate contraventions, broken down by enforcement location (i.e. per camera site or road), if held at that level. **See attached***
- 2. Where held, the monthly breakdown of PCNs issued. **See attached***
- 3. The total income received from bus lane PCNs (gross, and net of operating costs if that figure is held). **See attached***
- 4. The number of PCNs paid at the discounted rate. **See attached***
- 5. The number of formal representations (challenges) received, the number accepted or rejected, and the number of appeals to the adjudicating tribunal, with outcomes, if held. **See attached***
- 6. A current list of camera-enforced bus lane / bus gate locations, with the date enforcement began at each location, if held. **Enforcement began in October 2017 at all three locations which are: Lode Lane, Warwick Road, and Poplar Road.***

We trust this information is of interest and assistance. However, if you wish to make a complaint about how your request has been handled under the legislation, you should write to the following address or reply to the email to which this letter is attached:

Corporate Information Governance Manager
Resources Directorate
ICT and Information Governance
Council House, Manor Square

Solihull, West Midlands
B91 3QB

This should be submitted to us within 20 working days of receipt by you of this response. Any requests received after this time will be considered at the discretion of the Corporate Information Governance Manager.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO will not make a decision until you have exhausted the complaints procedure provided by the council. The Information Commissioner can be contacted at: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate). Website: www.ico.org.uk.

Yours sincerely,

Alice Carroll
Corporate Information Governance Assistant
Corporate Information Governance Team